WASTE NOT WANT NOT
CREATING COMFORTABLE HOMES AT AFFORDABLE PRICES

# Our Social Impact Report 2025

2025 has been another busy year for the team at Waste Not Want Not. **Our achievements** include:

- Visiting **834 properties** to collect donated good quality household furniture and white goods, thus diverting approximately **69 metric tonnes from landfill**.
- Supplied affordable goods to **3207 individuals** on low income, helping them to avoid the temptation to take on expensive debt.
- Secured **£67,000 in grants** for our flagship programme **Fresh Start**. We supported **104 individuals** (many with children) who are rebuilding their lives after suffering from domestic abuse, being homeless or fleeing from war torn countries.
- Provided volunteering, training, and work experience opportunities to **13 members of our local community**, helping them to develop new skills, confidence, and self- esteem.
- **Won** the Reuse Network **"Reuse Organisation of the year 2025 South of England"** award.

## Feedback from our customers, volunteers and partners:

- *"After being **homeless for 2 years** I was amazed at the service I received from WNWN. The staff were excellent. I now have **a home where I feel safe** and secure. Brilliant help".* Fresh Start homeless person.
- *"I had no idea about this scheme until I need it, and I am very grateful for it. It has definitely helped me to **rebuild my life** and provide a **comfortable home for myself and my children.** Thank you so much".* Fresh Start survivor of domestic abuse.

- *"Really appreciate all the support to be able to make our flat feel like home. Thank you for everything that was* ***gifted to us".*** Fresh Start homeless couple with a baby.

- *"I have been volunteering here since 2022 and it's a really nice thing to do.* ***I enjoy interacting with people,*** *when I am on the shop floor, I talk to customers about the donations we receive. I also answer the phone and book in collections of donated goods. I'm also responsible for ringing customers up after they have received their furniture and get feedback from them on the service we provide. I get to see the full customer experience which* ***makes me feel part of the Waste Not Want Not team!".*** Michael, WNWN Volunteer

- *"I wanted to personally thank you for the invaluable support and opportunity you have provided to XXX. Your continued* ***time, care and commitment*** *will make a real and* ***lasting difference to his future".*** Nicola, Work Experience & Destination Officer, Horizons College, Swindon

## Our partners and funders:

We work in **partnership** with a variety of partners and funders to better support our local community. We are extremely grateful for their **continued support**:

- Alabare
- Building Bridges
- Chippenham Borough Lands Charity
- Chippenham Lions
- Chippenham Rotary
- Chippenham Town Council
- Doorway Chippenham
- Fearfree
- Garfield Weston Foundation
- Greensquare Accord
- Hardenhuish School
- Horizon College
- Kennet Furniture Refurbiz
- Police Crime Commissioners Community Action Fund
- Sheldon School
- Sovereign Housing
- Tesco Stronger Starts
- The Rise Trust
- Wessex Water
- White Horse Housing
- Wiltshire Community Foundation
- Wiltshire County Council